

Terms & Conditions and Privacy Policy

Effective Date: June 3rd 2025

Applies to: All forms, websites, and communication platforms operated by Jenburkt Pharmaceuticals Ltd. and/or ZIXA Strong (referred to as "the Brand").

1. Objective

This document outlines the Terms & Conditions ("Terms") and Privacy Policy ("Policy") governing the collection, usage, storage, and protection of personal information submitted by consumers and healthcare professionals (specifically physiotherapists) through this digital form or via associated web portals.

By proceeding, you agree to these Terms, which ensure lawful, fair, and transparent processing of your personal data, in line with Indian legal obligations.

2. Nature and Purpose of Data Collection

This form collects voluntary information from consumers and registered physiotherapists in India for:

- Invitations to attend brand-facilitated fitness events, educational webinars or offline sessions
- Sharing of event-specific materials (certificates, presentations, etc.)
- Updates about future learning events and health education opportunities
- Research and feedback analysis (non-commercial, anonymized formats)
- Enhancing brand offerings and engagement with healthcare professionals

3. Types of Data Collected

We collect the following categories of information:

Data Category	Description
Identity Data	Full Name, Title, Gender
Contact Data	Phone Number, Email Address, WhatsApp
Professional Data	Qualifications, Years of Practice, Registration ID (if applicable), Specialization
Practice Data	Name & Address of Clinic or Hospital, City, State
Preference Data	Interest in webinar/offline format, thematic topics of interest

Optional Data: Any additional information you voluntarily submit in comments or preferences.

4. Lawful Basis for Processing

We process your personal data under the following lawful bases as per Indian IT Act, 2000 and DPDP Act (2023):

- **Consent:** You are providing freely given, specific, informed, and unambiguous consent.
- **Purpose Limitation:** Data will only be used for stated purposes related to health education and professional engagement.
- **Minimalism:** Only data relevant and necessary to the stated purpose is collected.
- **Fair Use:** No data will be used to profile, target or discriminate against individuals.

5. Storage, Security & Transfer

Your data will be stored securely on protected servers managed by the Brand and/or its third-party service providers under strict confidentiality obligations.

Security Measures:

- End-to-end encryption (SSL/TLS)
- Role-based access control (RBAC)
- Data backups with restricted physical access

International Transfer: We do not transfer your data outside India. If in the future such transfer is required for event hosting, you will be informed and your explicit consent obtained.

6. Data Retention

You may request deletion, correction, or restriction of your data at any point.

7. Your Rights as a Data Principal (Under Indian Law)

You have the right to:

- Access your personal data we hold
- Request correction or updates
- Withdraw consent at any time
- Request erasure of data no longer needed
- File complaints with our Grievance Officer (contact below)

8. Consent and Opt-Out

By checking the consent box or submitting this form, you:

- Confirm that the information provided is accurate and voluntarily submitted
- Consent to be contacted via email, SMS, WhatsApp, or phone calls regarding relevant educational sessions
- Understand that your consent can be withdrawn anytime by contacting us at the email below

9. Non-Commercial Assurance

We do not sell, rent, or exchange your personal data with third parties for marketing purposes. Any shared insights or analytics will be anonymized and aggregated.

10. Third-Party Tools

This form may use tools provided by:

- Google (e.g., Google Forms, Google Sheets)
- Event platforms (e.g., Zoom, Microsoft Teams)

These tools are subject to their own privacy policies. We ensure only necessary access is granted under strict compliance controls.

11. Limitation of Liability

The Brand shall not be liable for any loss, damage, or inconvenience caused due to:

- False data submitted by you
- Technical errors beyond our control
- Misuse of data due to breach of tools/platforms outside our control

12. Grievance Redressal Mechanism

In compliance with Rule 5(9) of the IT Rules, 2011 and Section 13 of the DPDP Act (2023):

Grievance Officer

Jenburkt Pharmaceuticals Ltd.

Email : care@jenburkt.com | social@jenburkt.com

Mobile Number: +91 86556 37383

Address: Jenburkt Pharmaceuticals Ltd. Nirmala Apartments, 93, JP Rd, Azad Nagar, Andheri West, Mumbai, Maharashtra 400058

Response Time: Within 15 business days of receipt of complaint

13. Policy Updates

We reserve the right to amend these Terms and Privacy Policy from time to time to reflect legal, regulatory, or operational changes. Updated versions will be posted and dated accordingly.

Consent Declaration

I have read and understood the above Terms & Conditions and Privacy Policy. I consent to the collection, use, and storage of my personal data by Jenburkt Pharmaceuticals Ltd. for the stated purposes.

I understand that I may withdraw this consent at any time by writing to care@jenburkt.com.